

Certificate IV in Leadership & Management



The Certificate IV in Leadership and Management program is an internationally recognised qualification accredited by the Australian Skills Quality Authority (ASQA), consisting of 12 core units delivered over 6 months. The units place particular emphasis on developing effective people skills, managing and leading a team, developing priorities and managing operational plans

The successful completion of this program will provide participants with improved leadership and supervision knowledge and capability. Participants will develop a greater capacity to solve problems, communicate effectively with others, and take on increased responsibility and to work effectively with minimal supervision. The program develops the competency of participants who are taking on responsibility for the implementation of frontline management initiatives. This program is being currently offered as a distance education program. In some countries, this may be supplemented with some face to face delivery (pending Covid19 restrictions).

Who should attend?

Supervisors with more than 6 months experience leading and managing people.

Program Pre-requisites

Participants will be required to complete an English Language, Literacy and Numeracy assessment prior to commencing the program. Participants should have 6 months or more of supervisory experience prior to attending this program.

Requirements

Participants will be required to have access to a laptop or large device (iPad or similar) and appropriate internet connection.

Participant journey map

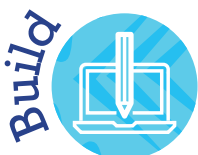


ONLINE



PPTAG Leadership Framework

Operational Police Standards



"Shape and mould the foundation of an effective Police Officer"

- Know and Apply Law
- Use System and Equipment
- Communicate Effectively
- Apply Problem Solving in Police Practice
- Manage Incidents and Offences
- Exercise Ethical and Professional Judgement

Supervisor / Middle Management Competencies



"Working together to guide a 'true' course to best meet the need of the community"

- Problem Solving Decision Making
- Communicate with Influence
- Team Effectiveness
- Job Knowledge and Professionalism



"Moving forward with new knowledge to manoeuvre the Police Service towards their future vision"

- Supervision and Mentoring
- Planning and Organising
- Judgement / Decision Making
- Strategic Thinking and Planning

Executive Leadership Competencies



"Setting the course, knowing the way and showing the way"

- Change Management
- Communicate with Influence
- Team (Organisational) Effectiveness
- Job Knowledge and Professionalism